DINING CONTAINER FAQ'S

WHAT PRICE ARE THE CONTAINERS?

Prices vary depending on the container & the duration of the booking.
You can view the pricing on the website before you book.

HOW DO I BOOK?

All bookings must be made online through the Eat Street website. Booking will require full payment. You will receive a confirmation email with a QR code & booking ID.

WHAT IS INCLUDED?

** Private Room Hire
** QR code food ordering - limited offering from 5 vendors (located close by and delivered to you)
** HammoReach North & South include unlimited game play (interactive darts) & FREE entry to Eat Street for you and your guests (North 8, South 10 people).
** Napkins, cutlery & plates
(all compostable products)
** We do not provide food or drink service for Dining Containers.

HOW MANY PEOPLE CAN THEY HOLD?

All containers (except the HammoReach North & South) can hold up to 28 people, including children. Brisvegas & Eaglefarm can be joined for one bigger container with a capacity of 56 people.

Total number of persons in room (incl. children) must not exceed the maximum stated room capacity.

START & FINISH TIMES

You select the length of time you would like when booking online:
Options: 1hr 40min, 2hr 40min, 3hr 40min.

Be careful not to underestimate the time you require as these times must be strictly adhered to. We cannot accommodate early arrivals or late departures outside the duration of your booking. All rooms are booked with a 20-minute gap so that our cleaners can ready the room for the next guests.
** Extension of time maybe possible

HOW DO I EXTEND MY TIME?

If the container is not booked after you, ask the bar team and they will have the events team assist you.

HAMMOREACH CONTAINERS - INTERACTIVE DART GAMES

2 private rooms fitted with the latest interactive dart board games. Located right next to WhaleBar along the Riverfront.

INCLUDES:
Private room hire
Free entry for all guests - up to capacity
QR code food ordering - limited offering from 5 vendors (located close by and delivered to you)
Unlimited interactive game play

CAPACITY:
North = 8 people South = 10 People
Total number of persons in room (incl. children) must not exceed the maximum stated room capacity.

NOTE FOR SAFETY:
Must be OVER 12 years of age to play darts.
No person to stand in front of the darts player at any time.

WHERE IS THE BEST PARKING?

DOCK D carpark is closest entry point for the Dining Containers. (Hello gate) This is also the closest entry to the ferry stop.

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ADD ON'S

Bar Tab - select this option when you book.
Wheelchair ramp -please select at the checkout so we can have this ready before your arrival (FREE)
Prepaid Entry -**guest entry is not included**.
(excluding HammoReach containers) If you would like to pay entry for your guests this is also available on the website or at our entry gates.

HOW DO I ACCESS MY BARTAB?

Guests will need to go to WHALE BAR to begin the bar tab.
You & your guests will be wrist-banded individually by the staff. We do not handout multiple wristbands.
Please specify to the staff what you would like available on the tab.
Any portion not used will be refunded direct to you on the night.
Once the bar tab is set up guests can access all bars onsite by request.

CAN I START A BAR TAB WHEN I ARRIVE?

Yes, you are welcome to begin a tab upon your arrival. Just ask our bar team.

WHAT FOOD CAN I PRE-ORDER?

There is a QR code in your container. This is a service provided by 5 selected vendors:
Salty Sailor, Pizza Pasta, Little Shangai, Mari Mari & Kombi Alley.
Eat Street takes no responsibility for the delivery times or products from these suppliers. During busy times please allow additional time for delivery.

CAN I BRING A CAKE?

Yes, we welcome celebration cakes.
We will provide, napkins, spoons & plates.
If you need cold storage please see the team at the bar to assist you.

IS THERE A CAKE KNIFE?

Ask at your closest bar and we will have someone bring one to your container.

CAN I PAY FOR ENTRY AFTER I'VE ALREADY BOOKED?

Yes, you can purchase entry tickets on the website anytime. These are valid for 90 days from purchase.

HOW DO MY GUESTS ENTER?

Guests that are paying for there own entry will need to cue at the gate.
If you have pre purchased entry tickets -all guests are welcome to use the pre-paid entry line. There will be "tickets" reserved under your BOOKING NAME, BOOKING ID & QR CODE. Guests can use any of these to gain free entry.
It is not necessary to arrive together.

If you have not purchased pre paid entry this can still be done upon arrival if you wish.

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CAN MY GUESTS LEAVE AND RE-ENTER?

Guests that wish to exit & re-enter will be offered a pass out stamp at either gate.
Guests are welcome to explore Eat Street for food etc and re-enter your space throughout your booking.

CAN I BRING MY DOG/PET?

Dogs/Pets are allowed in the Dining containers. As per our Pet conditions we ask dogs/pets are not on the tables or chairs.

GUESTS WITH DISABILITIES?

A wheelchair ramp is available. If you forgot to add it to your booking just email the Function team.
There are 2 disabled toilets (one located at each entrance)
Eat Street has wide pathways throughout the venue.
There is PWD parking in both carparks and a PWD ATM located by the HELLO gate entrance.
Please note this is an historic wharf that may have some imperfections.

CAN I DECORATE?

Free standing decorations can be used as well as centre pieces. Nothing can be attached to our walls using tape, bluetac or glue.
Confetti/confetti balloons, streamers, glitter, tinsel and feathers are not permitted due to our location on the river.
All decorating must be set up & packed down within your booking time

UPCAN I BRING ALONG MY OWN ENTERTAINMENT?

Eat Street provides music, performers and live entertainment everyday. Please do not bring your own music/speaker for the container.

WASTE

Eat Street is a compostable/recyclable venue. We have strict waste guidelines in place to help manage our waste.
Waste bins are only for compostable & recycling items.
Napkins, knives, forks, spoons & plates are supplied by us. These are compostable items in line with our environmental policy
Any non-compostable items brought in must be removed from site at end of your event (ie ballons, plastics).

FURNITURE

We do not substitute or rearrange any furniture inside the Dining Containers.
There are enough chairs/stools in the container for all guests.

WHERE DO I SMOKE/VAPE?

Smoking/Vaping is only permitted outside the Eat Street entrances. Guests will receive a pass out stamp.

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ALCOHOLIC GIFTS

Any guests that may bring alcoholic gifts must have these escorted by an RSA team member to a bar. Once there, the gift will remain behind the closest bar until your departure. These cannot be consumed. We are a fully licenced venue, any BYO is not permitted by law and penalties apply.

WET WEATHER

The containers are fully enclosed. If heavy rain you will need to close the windows/door. As the carparks is a distance away, we suggest telling your guests to bring an umbrella.

TERMS & CONDITIONS

PRICING

All prices quoted are in Australian dollars ($AUD) & include GST

CANCELLATION POLICY

Notice of cancellation by you (the organiser) must be given in writing to Eat Street by email.

WITHIN 7 DAYS prior to your booking - FULL REFUND less $50 administration fee.

GREATER THAN 8 DAYS prior to your booking - FULL REFUND

POSTPONEMENT POLICY

We do not offer to postpone any Dining Container bookings. The booking must be cancelled and rebooked at your convenience.

The entire venue is Licenced. Eat Street Northshore prides itself on the Responsible Service of Alcohol (RSA).
Unaccompanied Minors will not be served at any Bar and accompanied minors must have orders for non-alcoholic beverages placed by a responsible parent/guardian.

Unduly intoxicated or disorderly persons, in accordance with the Responsible Service of Alcohol (RSA), will be refused service and may be asked to leave the premises.

We have the right to refuse entry to any person.

The following items are NOT allowed into the Venue:
BYO ALCOHOL, distribution of promotional material, knives, illegal drugs, glass, any items considered dangerous or otherwise illegal, weapons of any kind, laser lights, water pistols, skateboards, roller blades or the like, furniture incl. chairs, No external food (except a celebration cake) or picnics. No confetti, glitter or tinsel.

You and your guests must comply with all requirements and directions of Eat Street staff. This includes following any staff instruction for security, safety, and emergency reasons. We reserve the right to change, amend or cancel any Venue set up or requests for items to be placed inside the Venue if it hinders fire risk or safety in any manner.

You and your guests' belongings may be searched on entry to the Venue, or during their attendance at the Venue. You and your guests must consent to such searches. You and your guests may be required to leave the Venue if they refuse a request to have their belongings searched and will not be otherwise compensated.

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TERMS & CONDITIONS CONT'D

You (the organiser) shall be responsible for any loss or damage, to the Venue, its fittings and/or equipment, or injury to any guest, staff member caused by your negligence, or the negligence of any person engaged by you, or your agents/contractors/suppliers, during the Event or during the setup or pack-down of the Event/. The Venue is not responsible for any loss or damage to any property or equipment left on the premises before, during, or after the Event.

You and your guests agree not to record or transmit, or aid in recording or transmitting, any description, account, picture, or reproduction of Eat Street other than for private non-commercial purposes, without the permission of Eat Street. Guests by their actual attendance grant permission to Eat Street to use their name, image, likeness, or statements in any live or recorded audio, video, or photographic display or other transmission, exhibition, publication, or reproduction made of, or at Eat Street without further authorisation from, or compensation to you or your guests.

Amendments to These Terms & Conditions

No amendment to these Terms and Conditions shall be binding upon Eat Street unless in writing and signed by the Eat Street Functions Manager

Indemnity

Each party (Indemnifying Party) must indemnify the other party against all Loss that the other party may sustain or incur as a result, whether directly or indirectly, of damage to any property or injury or death of any person caused by any negligent act or omission or willful misconduct of the Indemnifying Party or its Personnel, visitors, invitees or licensees except to the extent that the other party or its Personnel, officers and employees contribute to the Loss.

Force Majeure / Cancellation By The Venue

If Eat Street is unable to provide the facilities or any other arrangements for your Event or any part thereof, or to otherwise perform the terms of this agreement and the failure is subject to unforeseen disputes, strikes, picketing, accidents, government (federal, state or local) requisitions, restrictions upon travel, transportation, food beverages, or supplies, equipment and power failure, and other causes which are beyond the decision or control of Eat Street, we are not responsible for any costs, damages or expenses that you may suffer or incur. Whilst every reasonable effort will be made to ensure that your Event will proceed on the date you have nominated, We reserve the right to cancel your Event due to a change in circumstances/unforeseen Act of God which may be within or outside Eat Street's control. As soon as Eat Street become aware of any such change in circumstances, We will notify you that your Event is cancelled and Eat Street will refund you 50% of the total cost of the Event. Your damages in respect to any cancellation are limited to 50% of the total cost of the Event and you have no further claim against us for any further damages or loss that you may suffer as a consequence of the cancellation. We recommend you consider appropriate insurance to cover you in the event of Force Majeure

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